



April 14, 2017

Dear Mr. and Mrs. General Assembly:

Dear Sirs,

Dear Madam,

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200 West 154th Place
Cott Off, LA 70345

U.S. House of Representatives Financial Oversight Committee

Director of the General Assembly

100 Congress Street, Room 1100

Dear Mr. and Mrs. General Assembly: We are pleased to hear that you are looking for ways to improve your financial oversight. We would like to offer you some suggestions that we think will be helpful. First, we think you should consider hiring a professional auditing firm to audit your books. This will help you to identify any problems and to correct them. Second, we think you should consider hiring a professional consulting firm to help you to improve your financial management. This will help you to identify any problems and to correct them. Third, we think you should consider hiring a professional legal firm to help you to improve your financial reporting. This will help you to identify any problems and to correct them. We hope these suggestions will be helpful to you. If you have any questions, please let us know. We are always happy to help.

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Thank you for your letter to the U.S. House of Representatives, dated 4/14/17, regarding the U.S. House of Representatives' financial oversight. We are pleased to hear that you are looking for ways to improve your financial oversight. We would like to offer you some suggestions that we think will be helpful. First, we think you should consider hiring a professional auditing firm to audit your books. This will help you to identify any problems and to correct them. Second, we think you should consider hiring a professional consulting firm to help you to improve your financial management. This will help you to identify any problems and to correct them. Third, we think you should consider hiring a professional legal firm to help you to improve your financial reporting. This will help you to identify any problems and to correct them. We hope these suggestions will be helpful to you. If you have any questions, please let us know. We are always happy to help.

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Tax-exempt hospitals must implement and maintain publicly accessible financial assistance policies, as well as reasonable collection and billing practices, for the indigent. Specifically:

c. **Qualifying hospitals must have a written Financial Assistance Policy (“FAP”) that applies to all emergency, non-emergency, and inpatient care provided by the hospital facility.”** The FAP must include the method for applying, as well as the documents required to apply for financial assistance. 26 C.F.R. § 1.501(c)(4)(v)(ii).

The FAP must be publicly accessible, including on the hospital’s website. The FAP must also be available in the hospital’s main lobby, including any emergency room and inpatient admission offices. If the hospital does not have a main lobby or emergency room, the FAP must be available in a public area of the hospital, such as a waiting room, a community room, or a patient education center. The FAP must be available in the hospital’s main lobby, including any emergency room and inpatient admission offices. If the hospital does not have a main lobby or emergency room, the FAP must be available in a public area of the hospital, such as a waiting room, a community room, or a patient education center.

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a. The FAP to be made available on the hospital’s website and that paper copies be made available in public locations, including at admission, emergency room, and inpatient admission areas of the hospital, as well as in any of the following:

ix. The hospital to verify contents of the website of the FAP through “navigation” with a digital or other device, including any emergency room, inpatient admission area, or other public area of the hospital, as well as in any of the following: in public areas, as part of intake or discharge used by hospital or billing statements a. navigation within areas of the FAP, the content information of the office or department that can provide such information on the FAP, and a link to the

¹ See the Department of Health Services’ *Notice 2015-01* (“Notice”) regarding the Department’s Public Access to Hospital Financial Assistance Policies. <http://www.dhs.wa.gov/2015-01>. The Notice is available at <http://www.dhs.wa.gov/2015-01>.

hospital website with copies of the PAF, application form and plain language summary.

The hospital's website also includes a link to the application form and plain language summary.

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for Patients” section on its website and on its brochures and posters. LOSGH also has programs to help you and suggests individuals contact the Financial Assistance office.

LOSGH is required to make its financial assistance policy widely publicly available in public areas of the Hospital, including in the emergency room and admission areas of the Hospital.

The Hospital's failure to make a FAF widely publicly available not only violates the above regulations, but it has a substantial detrimental effect on years of United States' laws. Individuals across the country are deprived of a financial assistance program of which they have no knowledge. LOSGH is in violation of its knowledge of the laws, regulations and standards that require the hospital to make its financial assistance policy widely publicly available to an indigent or low-income population of a hospital's service area.

LOSGH's Failure to Be Compliant with FAF

LOSGH is in violation of the following regulations and standards that require the hospital to make its financial assistance policy widely publicly available to an indigent or low-income population of a hospital's service area:

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Remedial Steps to Come into Compliance

Proposed

In an effort to address the above concerns with LOSGH and ensure its compliance with the regulations, LOSGH is required to take the following remedial steps to come into compliance with the regulations and standards that require the hospital to make its financial assistance policy widely publicly available to an indigent or low-income population of a hospital's service area:

In an effort to address the above concerns with LOSGH and ensure its compliance with the regulations, LOSGH is required to take the following remedial steps to come into compliance with the regulations and standards that require the hospital to make its financial assistance policy widely publicly available to an indigent or low-income population of a hospital's service area:

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patients' medical debt by creating a debt forgiveness period during which these patients

Accounting and Finance Department

There may be a need to consider other options for the City by providing other services to the community. The City should consider other options for providing these services to the community.

Respectfully,

[Signature]

[Signature]

City of Los Angeles
City Manager
City Administration
City Hall
Los Angeles, California

City of Los Angeles, California