

•SPEECHLESS

:LOVRQ Y ± / RIQLJUG 6XSSOHPHQW WR ([SHUW 5HSRUW E\ OU :  
\$XJXVW  
3DJH 7ZR

DSSHOODQW ZDV IRXQG WR QRW EH HOLJLEOH RQ VXEVDQ  
GLG QRW WLPHO\ UHVSRRQG WR D YHULILFDWLRLQ UHTXHVW  
DYHUDJH RI RI WKHVH GHOD\ DSSHDOV UHODWHG WR XQ  
WKUHH PRQWKV IRU ZKLFK FRPSOHWH GDWD ZDV DYDLODE  
DQG RI WKHVH GHOD\ DSSHDOV UHODWHG WR XQ

, I , H[FOXGH IURP WKH WRWDO FRXQW RI GHOD\ DSSHDO  
IRXU FROXPQV RXWOLQHG RQ P\ 6HFRQG 6XSSOHPHQWDO 5I  
8QGHU WKLV FDOFXODWLRLQ WKH 6WDWH UHFHLYHG D WRW  
GHOD\HG DSSOLFDWLRQ DQG WKDW ZDV HLWKHU DSSURYHG  
EH HOLJLEOH RQ VXEVDQWLYH JURXQGV RU GHQLHG EHFI  
YHULILFDWLRLQ UHTXHVW 'XULQJ WKLV SHULRG WKH 6WDW  
GHOD\ DSSHDOV UHODWHG WR XQGHUO\LQJ GHOD\HG DSSOL  
FRPSOHWH GDWD ZDV DYDLODEOH²\$SULO OD\ DQG -XQH  
WKHVH GHOD\ DSSHDOV UHODWHG WR XQGHUO\LQJ GHOD\HG

6HFRQG , ZLVK WR XSGDWH RQH WKLQJ WKDW KDV FKD  
SUHSDULQJ WKH RULJLQDO DQDO\VLV ILUVW VXSSOHPHQW  
ZDV HPSOR\HG IXOO WLPH DV D VWDII PHPEHU E\ WKH 6RXW  
QR FRPSHQVDWLRLQ IRU P\ ZRUN RWKHU WKDQ P\ UHJXODU  
HPSOR\HG E\ WKH 63/& DV D VWDII PHPEHU DQG DP HQJDJH  
RZQ , Q SUHSDUDWLRLQ IRU IXUWKHU ZRUN WKH 63/& KDV U  
SHU GD\

6LQFHUHO\



OLFKDHO :DUQHU  
ORWXV &RQVXOWLQJ

( ; + , % , 7 '

'HOD\ \$SSHDOV  
WKDW ,QYROYHG 'HOD\HG S  
WKDW :HUh \$SSURYHG 'HQLH  
RU 'HQLHG IRU )DLOXUH WR  
OD\ WR -XQH

**EXHIBIT**

#### **Delayed Appeals that Involved Delayed Applications that Were Approved Denied on Substantive Grounds, or Denied for Failure to Verify Eligibility (May 2015 to June 2018)**

**EXHIBIT**

Delay Appeals that Involved Delayed Applications that Were Approved, Denied on Substantive Grounds, or Denied for Failure to Verify Eligibility (May 2015 to June 2018)

<b>Nov 17</b>	<b>297</b>	<b>296</b>	-1	<b>199</b>	<b>198</b>	-1	<b>84</b>	<b>84</b>	0	<b>39</b>	<b>33</b>	0
<b>Dec 17</b>	<b>259</b>	<b>258</b>	-1	<b>135</b>	<b>134</b>	-1	<b>92</b>	<b>92</b>	0	<b>49</b>	<b>49</b>	0
<b>Jan 18</b>	<b>580</b>	<b>581</b>	-9	<b>308</b>	<b>307</b>	-1	<b>289</b>	<b>288</b>	-6	<b>61</b>	<b>55</b>	-2
<b>Feb 18</b>	<b>639</b>	<b>632</b>	-7	<b>336</b>	<b>332</b>	-4	<b>343</b>	<b>340</b>	-3	<b>48</b>	<b>48</b>	0
<b>Mar 18</b>	<b>494</b>	<b>488</b>	-6	<b>243</b>	<b>235</b>	-5	<b>230</b>	<b>236</b>	-4	<b>50</b>	<b>51</b>	0
<b>Apr 18</b>	<b>439</b>	<b>435</b>	-4	<b>209</b>	<b>207</b>	-2	<b>202</b>	<b>200</b>	-2	<b>66</b>	<b>66</b>	0
<b>May 18</b>	<b>280</b>	<b>288</b>	-2	<b>133</b>	<b>135</b>	0	<b>125</b>	<b>123</b>	-2	<b>47</b>	<b>47</b>	0
<b>Jun 18</b>	<b>283</b>	<b>281</b>	-2	<b>128</b>	<b>125</b>	0	<b>124</b>	<b>123</b>	-1	<b>51</b>	<b>50</b>	-1
<b>TOTAL</b>	<b>22157</b>	<b>21552</b>	-605	<b>13650</b>	<b>13446</b>	-204	<b>6360</b>	<b>5922</b>	-418	<b>3776</b>	<b>3747</b>	-29